

Vortex_xTM Series C Warranty

PSP Product Warranty 25 Year Limited Warranty Coverage for Vortex_xTM Series C Surge Protection Device

PSP will, at its sole discretion, repair or replace any Vortex_xTM Series C Surge Protection Device (SPD) that is defective or is damaged by a transient electrical spike (including those caused by lightning) for a period of twenty-five (25) years from the date of installation by the original owner or owner of record of premises.

Exclusions

The above coverage applies to the original end user purchaser only and is the exclusive remedy under this warranty, whether based in contract, tort, including negligence, or otherwise. Claims must be made within 30 days of damage. This warranty does not cover damage associated with sustained over voltages, vandalism, theft, normal wear and tear, obsolescence, abuse, unauthorized modification or alteration, misuse, improper installation or catastrophic events.

PSP Products disclaims liability for any incidental, indirect, special or consequential damages arising out of the sale or use of any PSP products (including, without limitation, lost business profits, loss of data and all freight, mileage, travel time and insurance charges associated with warranty coverage claims).

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state. *This warranty is valid in the United States and Canada only.*

Claim Procedure

1. Contact PSP Products, Inc. at 1-800-648-6802 to obtain a Return Authorization (RA) number.
2. Return PSP device to PSP Products, Inc., freight prepaid.
3. PSP Products, Inc. returns working device, freight prepaid.

Caution: Effective surge suppression requires correct wiring. All surge protection devices must be properly grounded for the warranty to be honored.



Warranty Assistance Call 800-648-6802
PSP Products Inc. 8618 Phoenix Drive, Manassas VA 20110
Register Online at: <https://surgewarrantyonline.com>